

## **Laserfiche Cloud and Self-Hosted Deployment Comparison Chart**

Whether you decide to deploy Laserfiche on your server infrastructure or subscribe to Laserfiche Cloud, the Laserfiche platform will equip your organization with ECM capabilities to drive business transformation across your organization. Use this chart to learn more about the deployment options Laserfiche supports and to compare differences between them.

### **Laserfiche Cloud**

### **Self-Hosted**

Administration				
Laserfiche product hosting	The Laserfiche platform is provided as a highly scalable Software-as-a-Service. Some locally installed components add optional functionality.	Organizations provide their own computing and storage hardware, along with deploying, managing and supporting their Laserfiche platform.		
Software and patch updates	New feature releases and patches are automatically deployed on a regular monthly basis. Patches for supporting infrastructure are also automatically applied on a regular monthly basis.  Explore recent release history here.	New feature releases and patches are downloaded and deployed by your IT administrator. Major platform releases are made available by Laserfiche once a year with several minor release packages going out throughout the year. Your IT administrator is also responsible for patching supporting infrastructure.		
User management	User accounts and licenses are centrally managed through a Laserfiche Cloud Account Administration portal with advanced features including just-in-time licensing, use SCIM (System for Cross-Domain Identity Management) support and more.	User accounts and licenses are centrally managed through the Laserfiche Directory Server application with advanced user management features including just-in-time licensing and SCIM support.		
SSO & Identity Provider Integrations	Laserfiche Cloud supports various authentication methods, including SAML single sign-on (SSO) capabilities and multi- factor authentication. Identity provider integrations include Active Directory Federation Services, Azure Active Directory and Okta.	Self-hosted deployments offer Active Directory and LDAP options in addition to the same single sign-on and identity provider integration support as Laserfiche Cloud.		
Security, Reliability, Privacy and Compliance Controls				
User access control  © 2023 Laserfiche	Administrative users can configure policies and granular permissions on repository access. Process automation design resources can have granular permissions designated within project teams.	Self-hosted deployments offer the same user access controls as Laserfiche Cloud with slightly different options for individual process security rights.		

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Platform security	Laserfiche Cloud helps protects data with encryption in transit and at rest, is designed to support tenant isolation, and provides granular controls to securely manage information access. For more information about Laserfiche Cloud security controls, please see our security page.	Your organization is responsible for managing and implementing relevant security safeguards that protect your content and processes within your network and extended enterprise. Laserfiche
System performance monitoring and reliability	Our service health monitoring system continually monitors system performance. Laserfiche Cloud status updates are published and available on our status page. Soc 2	Your organization is responsible for managing the performance, scalability and reliability of Laserfiche with the appropriate application, database, operating system and network architecture.
Backups	Laserfiche Cloud is backed up regularly for disaster recovery.	Your organization is responsible for maintaining backups of Laserfiche and implementing a recovery plan in the event of unforeseen circumstances.
Privacy controls	Laserfiche Cloud includes various privacy controls and procedures. For more information on Laserfiche and privacy, please see our Privacy Notice.  Your organization is ultimately responsible for complying with privacy regulations that apply to your business.	Self-hosted solutions include various privacy controls and procedure, although more responsibility for protecting data falls more on the customer. For more information on Laserfiche and privacy, please see our Privacy Notice. Your organization is ultimately responsible for complying with privacy regulations that apply to your business.
Compliance	Laserfiche Cloud provides security controls and tools, such as Laserfiche Vault, records management, and audit trail, which you can configure to help address regulatory compliance requirements. Laserfiche which covers the security controls required for HIPAA as well. Laserfiche Cloud records management controls are based on our	Similar to Laserfiche Cloud, you can use a variety of tools to support your compliance requirements including user security controls, DoD 5015.2-certified records management and audit trail capabilities. VPATs are also available. Your organization is ultimately responsible for satisfying compliance requirements that apply to your business.

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	self-hosted Department of Defense 5015.2 version 3-certified electronic records management capabilities. In addition, Voluntary Product Accessibility Templates (VPATs) are available. To learn more, please see our compliance page. Your organization is ultimately responsible for satisfying compliance requirements that apply to your business.	
	Advanced Features Included with both deployment options,	
Mobile app	the Laserfiche mobile app (supported for Android and IOS) enables you to capture, upload, and securely access and work with documents, as well as complete forms.	Self-hosted deployments offer the same mobile app experience as Laserfiche Cloud. Administrators deploy and manage the Laserfiche mobile application server to allow users to access the system.
Database lookups	Administrators can deploy remote agents to enable lookups directly to your organization's ODBC data sources for process automation and document metadata. In addition, the lookup tables feature in Laserfiche Cloud provides a built-in data management option to store and manage data local to the cloud platform.	Laserfiche applications can connect to ODBC data sources, providing direct interfaces to query and integrate with other databases as part of a process.
Centralized user dashboard	Included with Laserfiche Cloud, the dashboard enables users to access relevant files, reports and forms from one convenient home page.	Not available for self-hosted systems.
External File Sharing	Included with Laserfiche Cloud, Direct Share is an external file sharing service that allows you to share content from your Laserfiche repository with parties outside of the organization in a controlled and audited manner.	Direct Share is available for purchase.
Laserfiche Integration with Microsoft Teams	The Laserfiche integration with Microsoft Teams lets you improve collaboration by sharing, editing and uploading Laserfiche Cloud content directly in the Teams app.	Not available for self-hosted systems.



	and compliance with governance	
	policies.	
Intelligent Content Capture	Available for purchase, Smart Invoice Capture is an intelligent content capture service that enables more efficient accounts payable solutions by using machine learning technology to automatically identify and extract key	Not available for self-hosted systems.
	invoice information including vendor name, total due and PO number from any invoice format.	
Robotic Process Automation	Use <u>robotic process automation software</u> <u>"bots"</u> to automate manual clicks and data entry across websites and legacy apps that lack traditional integration access points. One concurrent bot is included as part of the Professional and Business package tiers with additional available for purchase.	Not available for self-hosted systems.
CRM integrations	Included with the Professional and Business package tiers. Use low code integrations to push and pull information between Laserfiche and leading CRM platforms, including Salesforce, Redtail or Microsoft Dynamics 365, to better maintain data accuracy and consistency for sales and marketing processes.	Not available for self-hosted systems.
Laserfiche API	Included with the Professional and Business package tiers. The Laserfiche API is a set of RESTful web APIs that allow you to build custom integrations between third-party applications and Laserfiche Cloud services.	The Laserfiche API is a set of RESTful web APIs that allow you to build custom integrations between third-party applications and Laserfiche. Integrations can also be built using the Laserfiche Software Development Kit.

To learn more about getting started with Laserfiche Cloud, <u>request a demo today!</u>